

The Harvey Practice

Patient Feedback

February 2024

3 patients left us feedback

67%

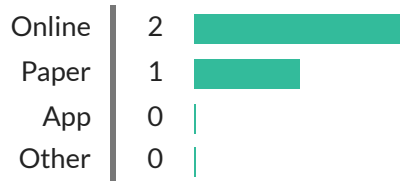
patients likely to
recommend us

33%

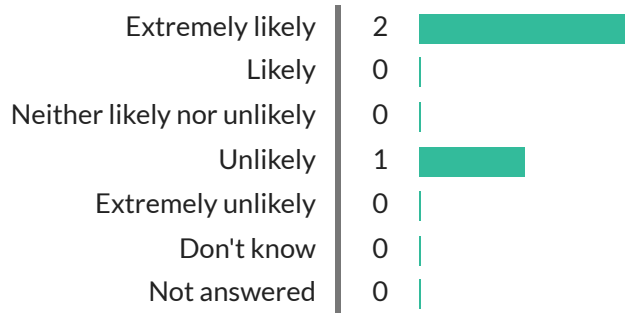
patients unlikely to
recommend us

(0% didn't answer or gave a neutral response)

Spread of responses



How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?



Can you tell us why you gave that response?

Mr Hussain and the nurse were brilliant today at my cyst removal, personable, kind, supportive and explained everything.

Very friendly and helpful reception team, keen to help and excellent friendly GP.

The Practice unable to say when shingles jab may be available, I turned 70 last year. In November I requested a check up for cholesterol etc before taking alendronic acid for osteoporosis and was told Practice would check with the prescribing doctor whether I could have this. I will have to ask again as no response came back. I'm lucky to have not had to bother the surgery over the years until now and it's worrying all surgeries seem so overstretched.

Positive comments

None currently reviewed for this month.

Negative comments

None currently reviewed for this month.